



## SecantCare Education Partnership Agreement (SEPA)

Secant Technologies is committed to developing long-term partnerships with our education clients to support their growth goals and maximizing their technology investments. We also strive to assist in managing rapidly changing technology objectives through standards, continuity and tenacious dedication to customer service.

Our SecantCare Education Partnership Agreement provides a flexible, scalable approach to technology planning and budgeting. Our goal is to provide a robust and comprehensive menu of services, engineered and supported by technical expertise with breadth and depth.

### SecantCare Education Partnership Agreement Components:

- Annual IT Budget planning session with Secant Engineer/Consultant
- A tool to measure and analyze technology expenditures
- Aggressive discount structure
- Highest level of support response
- Comprehensive menu of support offerings to meet your needs which can include:
  - Full Day Engagements @ 30% discount
  - Additional hourly support @ 15% discount
  - Consulting and technology planning @ 30% discount
  - Project Services @ 20% discount
  - Remote Administration of critical server functions
  - Remote Asset Management

### How does this benefit you?

- Ability to plan and budget for your long-term network support needs
- Access to a broad range of Secant Engineers capable of solving your technical support issues
- Reduced stress on your organization and technical support resources
- Extended network administrator support at reduced costs
- Improved performance and reliability to allow your staff time to do what they need to do - Educate Students!

**Contact your Secant Network Consultant and let us show you how our SecantCareRM can improve the health of your technology.**

